



CREATIVE CUISINE FOR EXTRAORDINARY EVENTS

Frequently Asked Questions

1. If I cut down the number of passed hors d'oeuvres will that lower the price per person?

At Encore we are all about first impressions and experience, we believe your guests will be WOWED with our wide variety of unique, homemade and delicious hors d'oeuvres. Whether you select eight or twelve hors d'oeuvres we provide your guests with the same amount of food. So, this would not change the price. The more you select, the more food your guests are able to experience!

2. What is the difference between a buffet menu and a stations menu?

-Our buffet menu is best described as one table filled with a large variety of food for your guests to travel down the table and choose what feeds their hunger!

-Our stations menu provides your guests with more of a variety of food spread across the room with different themes at each station. Ex. Italian Station, Hawaiian Station, etc.

3. What is the liquor on consignment fee?

This fee is for Encore to order, deliver and return any items that were not iced down or opened at the event. You will be directly billed from the liquor store for what was consumed or opened at the party. Our bartenders are aware of this policy.

4. Do we really need this many staff members?

It is important that your guests have an experience that is extraordinary! In order for this to happen it is imperative that your party is staffed appropriately. Below is a chart that explains our staffing ratios. These numbers are approximates and vary based on the logistics of your event.

Event Type	Sit Down Dinner	Buffet Menu	Stations Menu
Staff to Guest Ratio	1 Staff to 10-12 Guests	1 Staff to 15-22 Guests	1 Staff to 13-17 Guests

5. I like what I see, where do I go from here?

Once you have decided to use Encore Catering for your event we will send you a catering agreement to sign and send back with a deposit. Upon receiving this information we will hold the date for your event. Two months prior to the event date 50% of the balance is due. Based on the type of event, we will determine if there needs to be a site visit, if so we do a 30-45 day out site visit meeting and cover all aspects of the event. Ten days prior to your event we will be in contact for final guest count and last minute details. Final payment is due three days prior to your event.